

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Nice gym--a workout and a latte--too cool!

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There should be more water associated resources in the hampton roads area... boating, windsurfing etc... boat trips...

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

GOSPEL

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see less apathy on this post. Most people leave here on Friday and don't return until Monday. Most people don't support the programs offered here. I would like to see a Single Parent Support Group and more activity from the BOSS program.

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of the facilities at Ft Monroe just aren't known. Especially the automotive.

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Outsnading, don't change a thing.

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Au Pair program

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There is a need for a strong FRG since large numbers of Soldiers are being deployed from TRADOC HQ.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

-Great questions asked to assist you in serving our Army.
 -The server for the survey registers too many error messages
 -Survey Data analysis may deliver squewed results given that a single person may only (consistantly) utilize less than 5% of all MWR services offered over the course of 4-22 years of military service.

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Most military members that work on FT Monroe do not live here. Often they live 30-60 minutes away. Therefore, most MWR services should focus on things that can be done during the duty day (or immediately afterward). Discount tickets for area attractions is helpful. If possible, these should be able to be reserved or ordered over the internet. The Fitness Center is an extremely valuable service that should be continued. Better lunch facilities should be made available. Right now, the only place to get something to eat for lunch at FT Monroe are the Marina and the Bowling alley, and the selection is very limited.

Would highly recommend procuring the Chamberlain Hotel and turning it into a Lodging, Recreation, and Conference facility. All TDY travelers to FT Monroe could be required to stay there. Travelers to other area military bases could also stay there. Rooms could also be made available to military for non-duty travel and to the general public for a higher rate. You could close down the Bay Breeze and establish a conference center and restaurant in the Chamberlain. That way, conferences could be held in the Chaimberlain instead of taking them downtown. The conference center could be marketed publically, with priority given to military. This hotel is a phenominal resource that is currently going unused. It would require a substantial investment, but the long-term payoff could be extremely valuable to the post and the local community. Additionally, it would help to preserve an historic asset.

installationId	49	Fort Monroe
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	DO NOT BUY
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Bowl Least Prefer	DO NOT BUY
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Child Care Prog	
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ACS Concerns	
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Overall Comment

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer only rent

Bowl Least Prefer only rent

Child Care Prog

ACS Concerns

Overall Comment

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Disappointed that MWR closed the woodshop on FT Monroe. It was a valuable resource and has manned by volunteers and cost MWR very little in to operate. Closing the woodshop showed a lack of interest by Ft Monroe MWR leadership to support a program that had a value on post and cost very little to support. MWR close the shop and sold off equipment rather than find another place after the WWII building was condemned. The MWR leadership on FT Monroe took the easy route to close the wood shop rather than work to find another location. The tactics MWR used to close the shop has caused me to look a MWR in a new and sour light and from now on will ensure Army leadership is informed of MWR actions and lack of support of programs. MWR closed the shop under the table and without Post leadership approval.

Auto Hobbie shop needs to extend hours for do-it-your-selfers. The shop closes a 1630 on week days and is only open on Saturday. That gives a soldier only Saturday to work on a car. One day is not enough time and forces soldiers to take time off from work to use the shop. It would be nice to have the shop open some evenings and on Sundays. This would give do-it-your-selfers more than one day to work on cars without having to take off time from work.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would be interested in fishing if organized by MWR on a 1/2 day, or 3/4 day deep sea fishing event chartered out of Fort Monroe.

Basically the only reason I come to Fort Monroe for recreation has to do with the water because I live to far away. I use the gymnasium and other sporting activities during lunch hour.

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I enjoy going to the gym but I would like to see a steam room installed.

installationId	49	Fort Monroe
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
-------------------	--

Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment	<div>Fort Monroe is Great. Excellent post.</div>
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installationId	49	Fort Monroe
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	Do not own
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Bowl Least Prefer	do not own
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Child Care Prog	
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ACS Concerns	
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Overall Comment	
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installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Both indoor and out door swimming pools should offer free services for active duty personnel during early morning and lunch hours for physical fitness training purposes. Swimming pool services should offer family rate vs. individual rate for each family member.

Military club should continue to offer happy hour on Fridays. Club should include TV screens with cable sports and music events (Similar to Off Post Sports Bars).

installationId	49	Fort Monroe
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Would use the bowling alley more, but the employees often open the side door and smoke holding the door open - allowing the smoke to enter the building - they do not feel the 50 yard no smoking applies to them.
 I have talked to the manager - but last week I noticed the same employees continuing to hold the door open and smoke.
 I will not use facilities that do not make their employees follow rules -

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns lack of programs

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The fitness center is world class

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

none

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would use the on-post services more if I did not live off-post (a 25 minute drive).

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see picture framing. Saves a lot of money is we can do it ourselves.

Great fitness gym - provides a lot of exercise alternatives. Wish all posts could be like Fort Monroe.

installationId 49 Fort Monroe

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer Do not purchase bowling equipment

Bowl Least Prefer Do not purchase bowling equipment

Child Care Prog

ACS Concerns

Overall Comment

The indoor pool should be open on Sundays, especially during the winter months. I also believe the Community Activities Center should be open on Sundays during winter months. I was very disappointed the indoor pool was closed the entire Christmas holiday season this year.

I would like to see Liesure Tour & Travel offered @ FT Monroe. The services are offered @ Langley, but it is inconvenient to leave work to use their facility, and the times I have it is crowded with a long wait.

Overall I am extremely pleased with the facilities and programs offered for my family, especially the children sports programs!

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Auto craft shop is the worst I've seen in my career

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although this survey is about the Ft Monroe MWR facilities, I generally use the Ft Eustis facilities beacuse they are only a few miles from weher I live, while the Ft Monroe facilities are more than 30 minutes away.

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

time

Overall Comment

installationId

49

Fort Monroe

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Movie Theater! We need to have movies shown here rather than driving to other bases.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 49 Fort Monroe

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

In CONUS, the atmosphere is very different than the cohesiveness within military communities OCONUS. In CONUS, appears the goal is to get away from the military environment, versus OCONUS, commonality of language, customs, etc., draws people together within the military community. Therefore, I believe the complete range of MWR support is much more important OCONUS than here in the states.

The idea of "Fort Frontier" no longer fits here in the states. The local communities can usually fulfill many of the MWR needs. There are of course exceptions, like the Marina services provided here at Fort Monroe, or the excellent Golf Course at Fort Eustis, that prove convenient and a good value.

Regarding Clubs, except where population preferences favor clubs (large soldier volumes or at installations not in a convenient commuting distance to the social "hot spots"), I see military clubs as past their time and usually a drain on MWR resources.

Regarding child care, youth services, etc., I think we owe our soldiers and their families the best, most affordable we can offer. There is a security felt or known that these kinds of installation provided services. "The gov't does it best" sentiment carries weight and relieves at least this worry from soldiers' minds. I don't think the same could be said if the soldiers were trying to find adequate services off-post, especially in areas they're just moving to.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR IS GREAT!

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have participated as a facilitator for the AFAPProgram. I appreciate all that Fort monroe does as far as its community members are concerned.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Concerts are a resource drain with no benefit

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Shop is never open

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Usually I find the bowling alley on post less expensive. That choice could have been offered on the survey.

I really really like having the mechanics at the craft shop. In is very convenient and allows me to drop off the car while I'm at work. All the mechanics are very helpful at Fort Monroe. This is an Excellent operation.

The gym is another excellent operation.

I purchased season passes for the outdoor pool. I look forward to using that a lot this summer.

The ITT I used for Busch Garden Tickets was at Langley. The service didn't seem to be available at Fort Monroe.

I plan on trying the brunches soon.

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Child Care before and after school at a church

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Bowling Center really needs a wall clock :-)

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR services are important to soldiers and military family members.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although many activities/programs offered do not apply to me, I do appreciate/enjoy all those I am entitled to use. Especially enjoy the live concerts.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The facilities are generally excellent on Fort Monroe. We just need more. i.e. Adult basketball courts that do not need to be shared with youth; More RV storage space; More self-storage space; More RV park spaces; More picnic shelters.

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Fort Monroe Frame shop is VERY expensive. Getting things done on post should cost less NOT More. I do not use the facility for that reason. I don't see how they possibly got the award that they did. The average Soldier can not afford the place! I guess it was intended for 06 and above personnel right?

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

THE MWR FACILITIES ARE GREAT WITH EXCEPTIONAL CUSTOMER SERVICE!

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Did not know some of the facilities could be used by a GS employee. Fort Monroe is a beautiful post. I travel the distance some times on the weekends just to enjoy the view, yard-sales etc.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I believe that the services offered are very appropriate for the residents on base. I feel very comfortable using the library, their staff are very service oriented. Also, the renovation of the bowling alley is well noticeable, great work, I see the staff there also wants to make a good impression for all visitors. I believe it is the only place on post where you can sit down and watch TV, bowl if you want or have a good time.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a dining facility that could be used by all employees. Not just a snack bar or a restaurant.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 49 Fort Monroe

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

THE MAIN CONCERN I HAVE IS THE LACK OF "LUNCH TIME" EATING FACILITIES. MOST OF THE EMPLOYEES HEAD OFF-POST FOR LUNCH AND GATHERINGS. THIS IS TIME CONSUMING AND DETRIMENTAL TO OUR OWN MWR PROGRAM. THERE ARE MANY INSTALLATIONS (NAMELY FT LEE) THAT HAVE EXCELLENT CLUBS - IF WE HAD EFFECTIVE MANAGEMENT - WE TOO COULD "PACK THEM IN".

I WAS INFORMED THAT IN PREVIOUS YEARS THE CLUB WAS A HAPPENING PLACE BUT DEGRADED THE FOOD AND MOST PERSONNEL STARTED GOING ELSEWHERE. I HAD THE OPPORTUNITY TO UTILIZE THE CLUB PRIOR TO ITS CLOSING AND MOST CERTAINLY CAN AGREE - THE FOOD WAS TASTELESS AND NOT UP TO PAR.

Additionally, the demise of the "dining facility" was not cost-effective based on Army criteria. This was in direct competition with the club BUT - it provided value for the price.

Also, the RV Park needs improvement in the parking spaces. When it rains, certain spaces are readily known to flood - these spaces should be raised up with additional gravel to preclude the run-off from flowing into them and flooding. These spaces are normally lower than surrounding earth due to RV's standing on them all the time.

RJ Wagner/

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I do not participate in any MWR services----I work part time and live aboug 25 miles off post.

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am very pleased with the CDC Staff. They are professional and really care about the children. They offer diverse programs. I particularly like the fact that they bring in the optometrist for vision exams, the dentist, and the fire department. We also like using the campground. It is clean and quiet.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like to see a reasonably priced dining facility or club lunch offered again.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Digital photography

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I truly enjoy all of the MWR Facilities here at FT Monroe. The facility that I miss the most is a gymnasium for recreational basketball. I realize that one is in the community activities center but I am not aware of it being available for pick up games or challenge court. I believe it is mainly used by the Youth Groups.

installationId 49 Fort Monroe

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am very dissatisfied with recent changes to the Bowling Alley. This is a facility that use to visit frequently, and so did my children. With the new changes I do not visit it any more. The menu is too resricted. If I want to purchase a sandwich, why can't I have the opportunity of seeing it seperate on the menu. I was told by the manager of the bowling alley that I could receive a sandwich without the fries for the same price as the meal. Suggesting that I was getting the fries for free. I was shown a menu from an outside bowling facility, to compare the prices. My response was that I was not using that faciliy I was using a military facility and expected the prices to be different. A outside bowling alley would not be the normal place that a non-bowler would visit for lunch, but due to the limited facilities for lunch on post, it is one of limited choices. It is more economical to vist Thumpers than the bowling alley. When I asked for a cup of water, I was told that you can not get water due to dis honest customers, that asked for water, and later refilled with soda. This could be resolved several ways. The soda fountain could be kept behind the counter, or a special clear small cup could be used for water. It seems really bad to me that a customer must purchase water, many customers especially at this installation are on medication and they must use water to take their meds before eating. Teenagers that once would come over from the YS purchase some fries and share them with a group are now discouraged from doing so. So many of the teenagers are finding other maybe unsafe places to hang out.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

All the MWR services are good here, however, with the multi-purpose gym in the community activity center, it appears the staff gives priority to the youth especially when schools out. Better coordination towards adult sports (open volleyball and basketball) in regards use of the only indoor facility (apparently this installation is only allowed 1 multi-purpose gym by regulation; also the regulation concerning adult and youth co-use of shower and restroom facilities hinders adults using the multi-purpose gym when schools out).

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Overall, the post tries to do a good job, However; I am not sure what is offered to Retirees.....

installationId 49 Fort Monroe

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog Private Child Care Provider

ACS Concerns time of day activities scheduled

Overall Comment

installationId

49

Fort Monroe

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Don't have a golf course on this post

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Youth programs were enjoyable and affordable (when my children were young enough to participate).

Bowling center has come a long way in improving over the past couple of years. Management seems to have a good report with customers. Good selection at the grill (including salads/low cal options).

Periodic concerts/events are good for community relations.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like to see Anger Management and Stress Mgt courses offered by MWR on an ongoing basis in coordination with the Military and Civilian Personnel Offices.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I sincerely believe that the elimination of the club system here at Fort Monroe has significantly impacted the level of MWR services participation from the retirement community. I realize, of course, without the participation of the active duty community the club system is unable to survive financially. The Officers Club, in the past, offered lunch for civilians and military which complemented the Bowling Alley and the Post Exchange Snack Bars. Presently, most personnel dine off post because the on post facilities are inadequate to accommodate the number of military and civilian personnel assigned to Fort Monroe.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We travel overseas a great deak, since we have family living on two continents.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As this survey is centered on Fort Monroe, I very rarely use Fort Monroe for other than fishing, and the PX on those occasions I go fishing. I am closer to Langley AFB and use this facility on a daily basis. However, where I have entered affirmative entries I am satisfied with the accommodations and offerings.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

DO NOT CUT ANYMORE, GET PROGRAMS THAT EMPLOYEES CAN PARTICIPATE IN DURING LUNCH HOUR TO HELP WITH PHYSICAL FITNESS, MORE QUALITY AND HEALTHY PLACES TO EAT LUNCH AND MAYBE DINNER. PRIOR TO MY RETIRING FROM THE MILITARY MWR WAS A RELIABLE SOURCE FOR SOLDIERS AND FAMILIES, FROM OBSERVATION I DO NOT KNOW IF THAT STATEMENT IS VALID TODAY.

installationId 49 Fort Monroe

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am a member of the Hampton Roads 82nd Airborne Association and we used to have our meetings at the Ft Monroe club every month. The facilities were excellent, the food was fantastic, the employees were great. We couldn't ask for a beter place to have our meetings. We also wanted to have our meetings at a military installation because we knew the money we paid was going back to the military.

When they closed the club in the evenings it was devastating. Not only to our members but to all the other retirees who attended the evenings activities. We now have our meetings at the VFW. We are very grateful that they allow us to use their facilities but it is nowhere close to the quality we were used to at Ft Monroe.

Closing the club was a horrible blow to the former military personnel who enjoyed those evenings. If you do anything, bring back the evening buffet on Tuesday with the dancing and music.

installationId	49	Fort Monroe
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Patron Group	Retired
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

It seems this survey could have saved folks like me a lot of time by asking right up front if we used any of the on base facilities. I am a retired reservist who never felt that most on base facilities served much purpose at installations located in major metropolitan areas. Such facilities need to offer something that is not available to the public or offer a better service or offer a comparable service at a substantially reduced cost.

About the only time I go to Ft Monroe is to attend one of the Continental Army Band summer concerts or to renew my vehicle registration or ID card.

installationId	49	Fort Monroe
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Patron Group	Retired
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

I have not been to Fort Monroe in years. The last time I went there was about three years ago and I could not enter because of increased security owing most likely to 9/11, so I have not been back

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I Miss the wood working shop.

School age/child care services are a life saver to me as a single parent.

Use Bay Breeze all the time for Official Functions...great service.

Love the Marina boat rental and shop.

Fitness center is world class.

Jennifer at Outdoor rec is worth her weight in gold.

Pools and swim lessons are wonderful!

Community Activities Center and sports programs for the kids are great.

Kids and I Love the bowling Alley especially after the renovations.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although retired, I do use some of the activities offered. However, my use is not what is crucial here. How you take care of soldiers and families on/off post is how you should base any of your changes to infrastructure.

installationId 49 Fort Monroe

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer do not use

Bowl Least Prefer do not use

Child Care Prog

ACS Concerns

Overall Comment

installationId	49	Fort Monroe
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Patron Group	Retired
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Every time I have attempted to use the on post facilities, I have been refused do to the operating hours or the activity was full.

installationId 49 Fort Monroe

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This comment is a problem that needs to be addressed, but does not specifically apply to Fort Monroe. The Army MWR program rents out motor homes at several bases across the nation. I recently rented one and my family had a great time. The motor home was clean and in great condition. The folks at Fort Eustis were very helpful and answered all of our questions. However, we came across a major problem. MWR does not offer any insurance that can be purchased by the renter to cover the motor home. They required that we insure the motor home through our vehicle policy. I assumed, since I had rental coverage on my auto policy that I was covered. After the fact, I checked it a little closer. We are not covered by our policy because the motor home is not in the same class of vehicle as our auto. My insurance company would not even offer a rider that we could buy to cover us. I called several other insurance companies and asked if they would provide coverage in this manner. The three I called, Allstate, Progressive, and Farmers all said that they would absolutely not cover anyone holding a regular auto policy. The only way you could get coverage is if you already have a motor home insured, then your rental motor home is covered. This bothered me because I felt that the Army is providing a great service, but is putting the customers at a great risk. There are not many enlisted or lower grade employees that would be able to shoulder the burden of paying for an \$80,000 motor home if it was totalled. Not to mention the financial risk you put these folks into if someone is injured in an accident. Because this so distressed me, I started to take a look at the motor home rental insurance industry. In my research I found that there is not any insurance company that would offer insurance to a customer in this manner. The only company I found that does motor home rental insurance only has a product they sell to the companies that rent motor homes. These rental companies in turn charge the customer as part of the total package price. Customers at these motor home rental companies do not have the option to opt out of the insurance because they are not covered by their regular policy. If MWR would do a little research, they would most likely be able to validate what I have said. If you call any rental company that does not self-insure, you could find out the name of the company that does this motor home rental insurance. From what I understand, there is only one company in the US that underwrites this insurance. To me, this is a major problem that should be looked at before a family is devastated financially or medically due to the fact they are unable to get insurance.

installationId	49	Fort Monroe
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Patron Group	Retired
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Need to do a better job of marketing what's available.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like better information about services available

installationId 49 Fort Monroe

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns Not advertised much

Overall Comment

My post is Fort Monroe, VA, which of course, is a small installation. However it appears that MWR and AFFES and DeCA appear to be anticipating that the installation may close under BRAC, because in the 5+ years that I have been here, those kinds of activities have been eroded or eliminated.

- Club went from Officers to Community Club to closing.
- Bowling Alley has been renovated at least 2X since I have been here, but it usually at least 2 of 12 lanes malfunction enough during league play that it delays bowlers or requires them moving to unused lanes.
- Theater went from adequate to poor facility (because of lack of upkeep and unreliability of staff to show up to play movies) to closed (nearby Langley AFB theater is also closed for "renovation"). I would like to see AFFES have a theater that is less than 20 miles away (Fort Eustis).
- Few adequate eating establishments on post: Bowling Alley, Marina, and only Sunday Brunch for the former club; offpost establishments other than "fast food" are mostly at least 15 minutes away.
- Commissary was "best small commissary" when I was assigned to the area in late 80s. When I returned in '99 it was satisfactory, then got mediocre, then DeCA closed it over a year ago.
- I'd like to see ITR/ITT presence or at least Info/Referral services for it.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am disabled "UrgentFury"/Grenada vet&U.N.BorderSouthKorea'82-83&3yr hospital Wheel-Chair Disabled&my 82ndAirborneAssociation used Ft.MonroeOfficer'sClub,before it was not available for 82ndAirborneAssociationMeetings,now@V.F.W.off-post,@V.A.hospital was occassionally WheelChairBowler'found it excellent,was saddened when heard it was closing/closed....Before WheelChairBowled@L.A.F.B too.
Sincerly&Thankfully"AllTheWay"
Sp.4DannyLeeEllis(retiredBravoCompany 2nd/508thBattalion82ndAirborne'Ft.Bragg,N.C.
www.dellis31@cox.net (757)850-4537 if any other contact is valueable,ThankYou
"ChairborneRanger"now

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see some trade shows on Saturday. For example, computer and software vendors, electronics manufacturers, etc.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Reopen the Fort Monroe Club. The Bay Breeze is a poor substitute.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have not used the MWR at Fort Monroe very much. In the past years that I tried to, it seemed they were not very friendly with retirees, nor did they want to help explain anything (services, locations, whatever). The few times I need help with MWR things now I go through Langley AFB.

installationId	49	Fort Monroe
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Patron Group	Retired
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

As ou can tell, I don't participate much at Ft monroe any more...I now work for NATO though I do live near Monroe. I belong to the Catholic Parish on Ft Mornoe, and that is about the extent of my participation.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Military Band concerts

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Fitness Center at Fort Monroe is truly outstanding. I just remembered that I forgot to show that we attend most of the summer band concerts at Fort Monroe.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The cabins and beach facilities I reference in the survey refer to the Cape Henry Inn at Fort Story. I am pleased that facility is available to our soldiers and civilians; however, it is not maintained well. The rooms and cabins should be completely renovated in the off season months. Repairs to the rooms are not performed in a timely manor and are very poor quality. For example, the doors on the cabinets in the rooms where replaced, but the doors didn't fit properly and damaged the walls. The children's play area equipment is falling apart and rusted out. The sand in the play and grill area has drifted against the buildings and needs to be graded. I feel manager of the Cape Henry Inn (during last summer) was not very costumer oriented and did not handle complaints well.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This survey is too long. Lost interest. Even though I do not use many MWR services now, we did when we were on active duty. I believe MWR is important to our soldiers and their families. Believe all the activities that support young people are extremely important for today's youth. Those activities that support us older people are only important if they generate money to help pay of other more important activities. For example, even though I enjoy golf, it should only be kept around (those places that have it), if it generates money for other activities of more value to soldiers and their families.

installationId 49 Fort Monroe

Patron Group Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

SUGGESTION:

When the post sponsors an activity open to all ethnicities, I suggest the music be geared likewise. Not everyone likes C&W, nor does everyone like R&B. However, a band, group, etc that will play a general mixture of all types of music would suffice. You can't please everyone, but adoption of this suggestion would show you are trying.

Recommended Artists:

Bill Deal
Slapwater
Gator Almond

Thanks

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I Miss the woodworking shop, want it back!

Jennifer at Outdoor Rec, Mike and Calla at the pool, Rose and Annaliese at Bay Breeze and just about everybody else at MWR are Super Folks.

School Age services is a "life saver" to the recent single parent!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I live as close to Langley AFB as Fort Monroe and consequently most of my limited interaction with military related facilities is at LAFB because they are a much larger base with more facilities and are NOT SO RESTRICTIVE TO ACCESS as is Fort Monroe.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

THE FITNESS CENTER IS EXCELLENT. I ENJOY GOING THERE AND SOME OF THE STAFF IS VERY HELPFUL.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see the camp site increased. Providing outside storage for Campers, boats and trailers is very helpfull to the community and provides money at little cost to MWR.

installationId

49

Fort Monroe

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

WALMART

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

49

Fort Monroe

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId	49	Fort Monroe
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Do not use bowling center --- was not offered as an option.

Also, we are new parents so do not "have time" for many of the things offered at Ft. Monroe. In addition, we have only been married for 2 years, so I am not indoctrinated into things Army; rely on sources from the previous 39 years of my life! And because of the large number of civilians at Ft. Monroe, there is not the same sense of Army-ness that there might be at other posts. In other words, I think my responses need to be understood situationally. (And also understand that I am a survey researcher by profession, for what that's worth, so I imagine you might want to nix my responses altogether.)

installationId 49 Fort Monroe

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer private pro shop or country club

Bowl Most Prefer I don't purchase bowling equipment.

Bowl Least Prefer I don't purchase bowling equipment.

Child Care Prog

ACS Concerns

Overall Comment

The Child Development Center at Fort Monroe is without a doubt the best I've ever had the privilege of utilizing! My children are flourishing, and I know they're safe. To a parent, that, quite simply, is priceless.

Outdoor Rec also deserves kudos! The campground is terrific -- and we can't wait to see the expansion.

ACS does a terrific job of "connecting the dots" here; NOT an easy task! We're a MACOM, but not in the traditional "unit-level-on-up" sense of the word. The post is small, and many families live in surrounding communities. Outreach is a challenge; and one that I believe ACS meets head-on in spades.

I understand funding is tight; our spouses' and civilian organization (the former Officers' Wives Club) is just one of many private organizations doing its best to help offset expenditures where we are able.

Would ask, at this most critical juncture in our nation's history, that DoD continue to acknowledge the sacrifices and service of those who stand in support of the soldier -- the wives and husbands, and especially, the children.

DoD may no longer want to be "in the grocery business," or "in the education business." But, MWR fills a void for our service members and their families in a way the private sector simply cannot envision. It was part of a promise made to my beloved husband when he raised his hand nearly 20 years ago. That promise should be kept!

With Great Respect,
Heather McCann

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Use of swimming pool is MORE expensive than any other installation we have been on. Food at the outdoor pool and Friday nights at the fort is awful - no selection.

Bowling center needs a smoking section.

installationId 49 Fort Monroe

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer do not buy equipment

Bowl Least Prefer n/a

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I appreciate the survey, however I have not used the facilities very seldom. The services offered at Fort Monroe are not advertised well through my husband's work at Joint forces Command.
I believe in the benefits and success of MWR - I was a frequent user at Fort Hood, TX. The services are wonderful -

installationId	49	Fort Monroe
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Glad to see the survey. I hope we will take a good long look at what we rely need to be offering our soldiers and families and look at real usage numbers. It seems the most expensive activities are used by the lowest numbers of soldiers and families - example - the child development centers. We need to concentrate on getting more bang for our buck with what we offer and subsidize and let our soldiers use and interact in our local community services. Most Army families live off-post. The days of the post being the center of Army life is slowly going away and really only exist now for the small percentage of families in government housing. We need to join the modern world.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Overall, you are doing a good job! Keep up the good work. If we lived closer to our installation, we would certainly utilize your services more often. We have used our previous duty station services to a greater extent than we have here. It is great to have all the afore mentioned services available.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 49 Fort Monroe

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer I WOULD NOT

Bowl Least Prefer I WOULD NOT

Child Care Prog

ACS Concerns

Overall Comment

FORT MONROE IS TRULY A BEAUTIFUL COMMUNITY.THE OUTDOOR POOL IS A BIG HIT WITH MY OWN FAMILY, AS WELL AS MANY OTHERS IN THE AREA. THE BOWLING ALLEY HAS RECENTLY RENOVATED AND IT HAS TURNED OUT REALLY AWESOME! THE SEAWALL IS A POPULAR WALKING SPOT AND FOR GOOD REASON. IT IS A SPECTACULAR VIEW!!

I DO THINK , HOWEVER, THAT MWR SHOULD USE OUR BEACHES AND OUR OCEANS FOR MORE PLANNED FAMILY EVENTS. WE COULD PERHAPS HAVE CANOE RACES OR BOATING TRIPS. THEY SHOULD SEND FLYERS TO OUR HOMES ON POST OR GIVE THEM OUT AT THE WORK AREAS-THIS WAY WORD WILL SPREAD AND GREATER PARTICIPATION IS LIKELY.ALSO, THERE IS A MARINA DIRECTLY ACROSS FROM MY HOME AND I HAVE NEVER SEEN ANY ACTIVITES GO ON THERE! I DON'T REALLY KNOW MUCH ABOUT IT. I AM ASSUMING ITS MOSTLY RETIRED MILITARY OR CIVILIANS BECAUSE NO ONE THAT I KNOW FREQUENTS IT. CAN'T THE MARINA OFFER SAILING OR BOATING TRIPS TO MILITARY FAMILIES?

FORT MONROE IS THE MOST SCENIC MILITARY INSTALLATION WE HAVE EVER SEEN. THEY SHOULD USE THAT TO THEIR TOTAL ADVANTAGE!!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a movie theater on Fort Monroe. I think that it is essential for the young adults on the installation. I am a big supporter of MWR, and I always try to use any of the MWR facilities before using any off post facility. I have supported MWR and Outdoor rec. at every Army post that I have lived on or near.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

To tell you the truth I have used the MWR facilities more at other post than our home post, due to location and activities. Although my husband is stationed at Ft. Monroe, VA, I tend to use all the facilities of Langley Air Force Base, which is larger and more convenient to my home and is an incredible base. We have also started to use Space A more frequently in the last 3 years due to our location close to Norfolk Naval Station and we have flown over to Italy and Spain and have extensively used the MWR services at those overseas post. They have been extremely helpful and useful, including use of the Internet to keep in touch with family and friends back home. During our 20 years in the military, we have seen a number of MWR services disappear and it is a shame. I imagine the use of this survey may lead to more closings along with the BRAC. In some ways I feel very sorry for the future military personnel and their families since they will have less and less access. But lets hope I am wrong and things will get better.

installationId 49 Fort Monroe

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer I do not purchase bowling equipment.

Bowl Least Prefer I do not purchase bowling equipment.

Child Care Prog

ACS Concerns

Overall Comment

I do not feel that the welcome packet adequately informed us about what was available here on post. It would be nice if there was a Fort Monroe handbook which contained information about everything available and included contact people, hours and prices. I realize that it would probably require annual updating, but it would certainly be helpful. Frankly, even an out-of-date one would be helpful.

I wish that there were occasionally things geared towards homeschoolers. I have no idea how many homeschooling families there are in the Fort Monroe community, but I am sure that we cannot be the only ones.

Finally, I do not know if MWR has any control over this whatsoever (and it is somewhat frivolous), but I would dearly love to be permitted to stick my feet in the water at Dog Beach, or at the very least to know WHY wading is not allowed!